

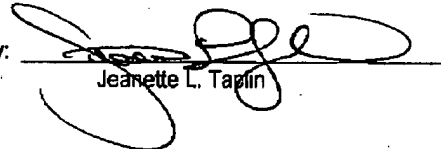
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PATENT
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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Beyda)
Serial No.: 10/759,790)
Filed: January 16, 2004)
Title: APPARATUS AND SYSTEMS)
FOR UTILIZING CALLER ID)
DATA TO AUTOMATE)
RETURN CALL PROCESSING)
Group Art Unit: 2614)
Examiner: Olisa Anwah)

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) Jeanette L. Taplin

AMENDMENT

Assistant Commissioner
for Patents
Washington, D.C. 20231

Dear Sir:

In response to the final Official Action mailed March 6, 2008, please enter the following amendment.

Amendments to the claims begin on page 2.

Remarks begin on page 5.